

Implementation Plan Registration for Work

Introduction

Pursuant to RCW 34.05.328, the Employment Security Department (Department) hereby describes its implementation plan for its rulemaking regarding amendments to WAC 192-180-005 to require Unemployment Insurance (UI) claimants to self-register with the state's labor exchange system.

Plan to implement and enforce the rule

Under the new rule language, UI claimants will be required to self-register with the labor exchange system. The Department is implementing a grace period after the rule goes into effect to give claimants time to register. The Department will track which claimants have registered and which have not. After the grace period ends, claimants who do not register may have their eligibility questioned. If through fact finding it is determined they are not meeting the work registration requirements, they may be deemed ineligible for benefits under RCW 50.20.010.

To support implementation:

- The Department will update claimant-facing documents and notifications within WorkSourceWA, UTAB (the Department's claims system), and eServices to reflect the new requirement.
- Staff will be trained on the new rule, the updated messaging, and how to support claimants in completing registration.
- The Department will monitor claimant registration status through new system data to identify individuals who have not completed the requirement.
- Enforcement actions for non-registration will follow existing UI processes for addressing non-compliance.

Plan to inform and educate affected persons about the rule

The Department will inform internal and external stakeholders of the new rule through coordinated communication efforts.

Stakeholder groups to be informed include:

- WorkSource staff
- UI Intake
- Adjudication
- Quality Assurance/Benefits Accuracy Measurement
- Tribal liaison
- External partner groups
- Other internal and external stakeholders identified in the Department's project plan

Claimants will be informed through updated messaging and instructions within WorkSourceWA and eServices.

The Department will also:

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- Share rulemaking updates through internal communication channels.
 - Provide guidance to WorkSource centers to support claimant understanding of the new requirement.
 - Update all relevant claimant-facing materials to reflect the new process.

Plan to promote and assist voluntary compliance

To promote voluntary compliance with the new registration requirement, the Department will:

- Update messaging across WorkSourceWA, UTAB, and eServices to clearly communicate the requirement and steps to register.
- Train staff across Workforce Services and UI Claim Center teams to support claimants and answer questions.
- Provide guidance and support at WorkSource centers to help claimants complete registration.
- Develop internal FAQs and other reference materials to ensure consistent messaging.

Plan to evaluate whether the rules achieve the purpose for which they were adopted

The Department will evaluate whether the rule achieves its intended purpose by:

- Monitoring the percentage of UI claimants who successfully register with the labor exchange system.
- Tracking the percentage of claimants who make their career profile or resume viewable by employers.
- Reviewing compliance trends to determine whether additional communication or support is needed.
- Assessing whether the new requirement improves claimant visibility to employers and supports reemployment outcomes.