

Unemployment Insurance Advisory Committee (UIAC) meeting



**Employment
Security
Department**
WASHINGTON STATE

February 20, 2026

Agenda



- I. Approval of Jan. 30, 2026 meeting minutes
- II. Legislative Updates
- III. Rulemaking
- IV. Customer Service Metrics
- V. Public comment
- VI. Adjourn

Legislative Updates



**Employment
Security
Department**
WASHINGTON STATE

Josh Dye, Government Relations Director, ESD

Legislative Updates



SB 6106: ARL Modifying the Washington WARN Act

- Removes Tribes from the WA WARN Act's definition on employer
- Excludes the names and addresses of employees from the Public Records Act

HB 2563: Concerning UI notices

- Allows OAH to provide certain appeal notices electronically

SB 5887: UI employer reporting

- Allows ESD to waive certain incomplete wage report penalties

SB 6134: Overpayment notifications for striking workers

- Directs Employment Security to notify claimants involved in a strike of the potential for overpayment when receiving backpay.

Rulemaking



**Employment
Security
Department**
WASHINGTON STATE

Stephanie Frazee, Legislation & Rules Coordinator, ESD

Rulemaking



ESSB 5525 – Securing Timely Notification and Benefits for Laid-off Employees Act

- **Use of Employee Information** – We have proposed rule language clarifying that employee information obtained by the Department will be used to administer the Employment Security Act. We are working on the CR 103 and supporting documents to adopt the new rule.
- **Documentation for Exceptions** – We are drafting rule language in accordance with Section 7 of the bill, which requires the Department to adopt rules that include documentation requirements for exceptions to the notice requirement.

Rulemaking



- **Registration for Work** - We are working on updating WAC 192-180-005, which addresses claimants registering for work. We are updating the rule to state that claimants must register themselves for work. We have filed the CR 101, and comments are due on March 13.

Customer Service Metrics



**Employment
Security
Department**
WASHINGTON STATE

Brian Levy, UIB Deputy Director , ESD



Customer Service Metrics



Metric	Goal	2024 Performance	2025 Performance
Queued calls answered in goal time	80% within 20 minutes	61%	66%
Average wait to answer	20 minutes or less	18 min 59 sec	12 min 53 sec
High Call Volume	<u>Zero</u> during non-peak season <u>Limited</u> during peak season	80k Monthly average	62k Monthly average
Timely first payment (USDOL standard of 21 days)	>87%	63.5%	68.4%
Average days to approve		5.03	5.87
Improper payments	<10%	9.34%	8.76% (Through Q3)

Public Comment



**Employment
Security
Department**
WASHINGTON STATE

Public Comment



- If you would like to make public comment, please state your name and spell it so we can capture it correctly for the minutes, as well as the organization you represent if any.
- **Reminder:** Your comments are being recorded.
- If you would like your comments to be included in the meeting minutes, please submit them in writing via email to Camille Galeno at camille.galeno@esd.wa.gov. *(Camille's email will be posted in the chat)*
- Please limit your comments to **two minutes**.

Thanks for attending



**Employment
Security
Department**
WASHINGTON STATE

Next UIAC meeting: March 20, 2026, at 3:30 pm